



Privacy Policy

Effective Date: June 5, 2026 · DTG Research LLC · Reg. No. 2025-001625871

1. Who We Are

DTG Research LLC (Reg. No. 2025-001625871), 2232 Dell Range Blvd., Suite 245, Cheyenne, Wyoming 82009, USA, operates the DTG Sentinel financial data terminal at <https://live.dtg-sentinel.com>. We are the data controller responsible for personal data collected through the Service. Contact us at legal@dtg-sentinel.com for any privacy-related matters.

2. Data We Collect

2.1 Data You Provide

- Account data: name, email address, hashed password.
- Payment data: billing address, payment card details (processed by our PCI-DSS compliant payment processor — we do not store full card numbers).
- Portfolio and watchlist data: instruments, positions, and quantities you enter manually.
- Contact form submissions and support communications.

2.2 Data Collected Automatically

- Usage data: pages and functions accessed, commands entered, session duration, feature interactions.
- Technical data: IP address, browser type and version, operating system, device type, referring URLs.
- Cookies and similar tracking technologies (see Cookie Policy).

2.3 Data from Third Parties

- Market data, financial statistics, and news content sourced from third-party providers (FMP, EODHD, Reuters, and others) as displayed within the terminal. This is not personal data.

3. How We Use Your Data

- Providing and operating the Service, including authenticating your account and displaying personalised watchlists and portfolio data.
- Processing subscription payments and managing billing.
- Sending transactional communications: receipts, password resets, renewal notices, and service notifications.
- Improving the Service through aggregated usage analysis.
- Sending marketing communications where you have consented or we have a legitimate interest as an existing customer.
- Complying with legal obligations and enforcing our Terms.
- Detecting and preventing fraud, abuse, and security incidents.

4. Legal Bases for Processing (GDPR)

For users in the EEA and UK, we rely on the following legal bases under the GDPR and UK GDPR:

- Contract performance (Art. 6(1)(b)): providing the Service under your subscription contract.
- Legitimate interests (Art. 6(1)(f)): security monitoring, fraud prevention, anonymised analytics, and direct marketing to existing customers.
- Consent (Art. 6(1)(a)): non-essential cookies and marketing communications to prospects.
- Legal obligation (Art. 6(1)(c)): retention of transaction records and compliance with applicable law.

5. Data Sharing

We do not sell your personal data. We share data only with:

- Payment processors: to handle subscription billing.
- Cloud infrastructure providers: Supabase (database and authentication), Coolify/Docker (deployment). These act as data processors under appropriate data processing agreements.
- Translation services: Google Cloud Translation v2 (content strings only; no personal data is submitted).
- AI providers: OpenAI (for AI-generated market summaries; only aggregated market data queries — no personal account data).
- Analytics tools: aggregated, anonymised usage statistics only.
- Professional advisors under strict confidentiality.
- Regulatory authorities or law enforcement where required by law.

6. International Data Transfers

We are based in the United States. Personal data from EEA and UK users is transferred to and processed in the US under the EU Standard Contractual Clauses (SCCs) and, for UK users, the UK IDTA. A copy of applicable transfer safeguards is available on request from legal@dtg-sentinel.com.

7. Data Retention

- Account data: retained for the duration of your account and deleted within 90 days of closure.
- Transaction and billing records: retained for 7 years to comply with financial and tax regulations.
- Usage and analytical data (anonymised): may be retained indefinitely.
- Portfolio and watchlist data: deleted within 90 days of account closure.
- Support communications: retained for 3 years.

8. Your Rights

Subject to applicable law, you have the right to access, rectify, erase, restrict, port, and object to processing of your personal data. California residents have additional rights under the CCPA. To exercise any right, contact legal@dtg-sentinel.com. We will respond within 30 days. You also have the right to lodge a complaint with your national data protection authority.

9. Security

We implement TLS encryption in transit, encryption at rest, and row-level security (RLS) on all database tables. Despite these measures, no system is completely immune and we cannot guarantee absolute security.

10. Children

The Service is not directed at individuals under 18. We do not knowingly collect personal data from minors. Contact legal@dtg-sentinel.com if you believe we have done so.

11. Updates

Material changes will be notified by email and reflected in the Effective Date above. Continued use constitutes acceptance.

12. Contact

legal@dtg-sentinel.com · DTG Research LLC · 2232 Dell Range Blvd., Suite 245, Cheyenne, Wyoming 82009, USA